

## Quality Policy

Taher Group Law Firm is committed to providing the best legal services with high standards of quality by providing the legal services in line with the Group originality, along with continuing to develop performance in order to keep abreast of the global development; to be the oldest local, Arab, global legal institution, God willing.

Taher Group Law Firm is also committed to adopting the highest quality standards in providing its services to clients, in order to achieve justice and equality to be distinguished with highly professionalism in all types of civil, real estate, leasing, labor, insurance, maritime trade, trademark lawsuits, patents, conciliation and arbitration, defense and pleading in criminal lawsuits and the financial disputes in inheritance.

To implement this policy, the Group seeks to:

- ✦ Pay attention to the requirements of its clients and develop its services to achieve their needs in light of the available possibilities.
- ✦ Implement the quality management system in accordance with the requirements of ISO 9001:2015.
- ✦ Pay attention to human resources through refining experiences and training employees to improve their administrative and legal performance.
- ✦ Set up the quality objectives in line with the Group's strategic plans to ensure that these requirements are in turn effectively oriented in their services.
- ✦ Provide a qualitative and quantitative distinguished legal library that includes a collection of books and specialized writings in the legal field and periodically renew thereof.
- ✦ Make sure to acquire the new of jurisprudence, in addition to an archive for topics published in journals and specialized magazines and Official Electronic Gazette archive since its publication.
- ✦ Fully Commitment to continuous updating according to the Group's strategic plan, so that it can achieve the quality objectives.
- ✦ Work on promoting the employees to communicate with quality objectives.
- ✦ Develop the relationship with clients.
- ✦ Provide a favorable working environment that helps the employees to carry out their works.

The Group has presented this document and its related objectives to all Group's employees.



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